CS3012 – Software Engineering

A Report on Measuring Software Engineering

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# Introduction

This report is on my findings and thoughts on how the software engineering process could be measured. Measuring the software engineering process means gathering data throughout the process on different aspects. An analysis of this data can be used to judge the process and understand how and where the process can be improved.

I will begin by going through how to measure the engineering process in general and some processes that people may use to do this. Then I will go through the kinds of data that can be collected and measured when trying to judge if the process went well. I will then mention the algorithmic approaches to analysing the data and understanding it. Finally, I will talk about the ethics of doing so.

By the end of this report I will have gone through the entire process of measuring software engineering. A better understanding of each method should come with it and the knowledge of how and when to implement them. If we should implement them also as I will mention later in this report, it isn’t always the best decision to use these methods.

# Measuring Software Engineering

It is a good idea to measure software engineering, as it can help you refine and improve your process when working to become a better programmer. It also allows you to tell how good you are in certain areas and helps you use your resources better during the engineering process.

They are all personal reasons to do this however. There are also reasons to use it when working as part of a team. You can use a process to analyse each individuals contributions to the team and tell where you should be putting praise and rewards. It can also help you tell when someone isn’t pulling their weight in the team so you can deal with that before it becomes too much of a problem.

It is hard to accurately measure a software engineering process. There are some techniques that you can use however to get a good idea of how well a process has/is worked/working. Most engineers come up with something called a PSP (Personal Software Process) to measure their own process and ability. I talk about this in more detail later.

The reason it’s so hard to accurately measure the engineering process is because what you want to measure in order to define it as successful can change depending on the project. There are different types of data, which I talk about later, that can be collected and used to measure the process. The data can also be unreliable and many other circumstances like sick days, mis-understandings and just having a bad day can affect the data and make it harder to accurately measure the engineering process.

## Goal driven measurement

Most places use this kind of measurement at least to some extent. This method involves setting goals to be met during the process and taking the data that can be gathered from the work done on those goals in order to measure how successful the process is. The goals can be of any size though it helps to keep them at around the same size in order to maximise the accuracy of the measurement. Larger goals could be broken down into smaller ones to make this possible.

The goals picked to be measured should align with the business goals/ aims of the project in order to get the relative data. A general business model for example would have cost(money), time, functionality and quality which can all be turned into measurable data and used to tell if the process is good or not.

## PSP – Personal Software Process

This is when you try to generate and analyse data yourself. Such as using information from projects that you worked on to try and measure the process. The specific data that you measure or the method you use isn’t necessary for this method and it can be mixed with other methods, where you would use them to just measure your own data.

There are 2 possible issues with this process:

1. Worse results than expected.
2. Manipulation of results.

The first case would occur when after analysing your results in some way, they come out differently than you would have expected. Mainly that they said you were not as good as you thought. You may still be in a fair to good standing but even showing that you’re not in the top tier of programmers can be disheartening to some people. This may mean that they may dis-regard the results and/or process and start again using different methods hoping for another outcome, defeating the purpose of an objective measurement of the engineering process.

The second case could even be a continuation of the first in some case or its own issue. Manipulation of the results when measuring a process can occur even without them being biased consciously. They may subconsciously think that they would come off in a better light or the results would be closer to what they expected if certain things were measured more or brought more into focus for the spec and the results become changed without them fully realising. It can also happen consciously, such as mentioned in the first issue, when they may be unhappy with the results they’re getting and change them purposefully to get what they want. This is probably the most common issue when it comes to the PSP method of measuring an engineering process.

# Measurable data

There are multiple sources of data that you could measure in the engineering process. They may not always be precise or may be mis-leading at times due to circumstances that may have caused them to change unexpectedly or they may just not be necessary for the project that is being done. You should only record the data that you need for the measuring process you’re using to avoid wasting resources. The kinds of data that you record, as I mentioned in the previous section, should align with the goals/aims of the project you’re working on. You should also take care to be ethical with recording the data, which I will talk about more later in this report.

Here’s a list of some things that could be measured in the process:

## Time

This one is self-explanatory. You can easily measure the amount of time it takes for a task to be completed and compare it against other times. This may vary however due to the size of the task that’s being worked on as smaller tasks would take less time, so consideration must be taken when comparing the times so only tasks of equal or comparable size are contrasted and considered when deciding if it’s good or not.

You also need to be aware of the experience and expertise of the programmers that are working on the project. This can affect the time considerably as someone with prior knowledge in the area or with the tools used would have a much easier time with it than a beginner.

## Lines of code

This can be a divisive way of measuring the process as depending on what you want to measure with this data it can change whether a larger amount would be better or a smaller amount.

A larger amount may be better if you’re trying to measure productivity of someone/a team or when you want to see how much progress has been made on a task. This could be mis-leading however as more lines of code can mean inefficiency and lazy workers may try to get away with writing longer, worse code to seem more productive, while better programmers could be overlooked as they wrote their code more efficiently. It’s also not a good indicator of how much progress has been made on a task as just because lines have been written doesn’t mean that they’re correct, it could all be out of scope or do something wrong and it would all need to be re-written. In that case little progress has been made despite the amount of lines seemingly indicating that it’s much further along.

A smaller amount of lines may be better if you’re trying to measure the efficiency of a programmer/piece of code. The smaller the code while still performing the task can often be considered better. The drawback to this however means that the code may become less understandable and hard to maintain in the future as clarifying parts would have to be left out to fit it in less lines of code. Another issue with this would be if the code was less efficient than longer pieces as it may have more calls to external procedures or use more memory to make up for the lines removed.

## Aims met within a period

This is a relatively good way of measurement in my opinion, however like the others it does have its own drawbacks. This is when you set a certain period and check how many goals, be they features, programs or something else, are completed within that period.

This can be a good way of measuring the efficiency of how fast work is being done. It is used very commonly, even outside of software engineering and is generally considered a good standard. It makes it easier to spot someone who may not be putting in enough effort and can be used to tell if someone is doing particularly well.

The drawbacks to this is how it can become inaccurate if the aims are different sizes or require different amounts of effort. Larger aims that require more effort can’t/shouldn’t be contrasted against much smaller aims that need less effort to complete. That would throw off the results as you would expect more of the smaller aims to be completed within the period and less of the larger aims. This means that someone who put in more work could be considered as having done very little because they had larger aims. Conversely someone who put in just a little effort may be thought of as a much better worker since they got more of the smaller aims.

## Cycle time

This is how long it takes you to make a change to your software system from the initial issue and deliver that change into production. The length of time this is expected to take can change from team to team, or even from project to project. In some cases, it can be measured in months or days while in others it can be done in minutes or even in seconds. This data can only be taken when the program is continuously deployed throughout its lifecycle, so it’s only useful in certain circumstances. However, in the right cases it can be a good indicator of your process as it easily shows how goals have been met, so it works well with a goal driven measurement of the process.

A drawback to this could be that someone could realise that the more commits/changes they make to the program, even small changes, would get them more recognition. As such lazy workers could use this method to their advantage to look more productive than they really are.

## Issues resolved

You can collect this data whenever a patch is needed for the project. This is another type of data that can be collected once your program/software has been released/being used, though it can be gathered during production. If gathered during production however, then you only get feedback from the tests you wrote yourself, so you may be missing some key information or edge case. In that way the data you get for this is generally better when you get it after it’s been released/ is being used.

It's less about the number of patches that are made, mistakes are bound to be made during the development, and more about the general trend of the issues and resolutions. If a resolution is made and issued, it means that the process was bad if another resolution is needed for the same issue later.

# Algorithmic approaches

# Ethics

# Conclusion

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